



# REGISTRATION CERTIFICATE

This Certificate Confirms that the Management Systems of

**Pania Apame Kara Co.**

No. 265, Next to Paul Shahid Bakeri, Early Shahre Ziba, Ayatollahe Kashani St., Tehran, Iran.

**Have Been Audited and Approved by  
Qual Assess Ltd**

To the Following Standards or Guidelines:

**ISO/FDIS 10002:2014**

Customer Satisfaction - Guidelines for Complaints Handling in Organizations

The Approved Management Systems Apply to the Following Scope

Production, Distribution, Installation and Commissioning of Central Vacuum Cleaner and  
Cleaning Machines & Cleaning Workshops and Industrial Environments

Original Approval: 06 May 2015  
Re-Assessment Date: 06 May 2016  
Certificate Expiry: 06 May 2018  
Certificate Number: 20771301



Quay Quality



Reg No. 8561977



BS EN ISO 10002

Reg No. 863496



*Stephan*

On behalf of Qual Assess Ltd

This certificate is authorized for issuance by British Accreditation Authority (Britaa) who have assessed Qual Assess Ltd as an Accredited Certification Body according to ISO IEC 17021 'Conformity Assessment - Requirements for bodies providing audit and certification of management systems'. This certificate remains valid while the holder maintains its management system in accordance with the standard stated which will be audited by Qual Assess Ltd Annually. This certificate is only valid...

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